



DAKOTA PLAINS LEGAL SERVICES  
Applicant/Client Grievance Notice

If you feel that this office has unfairly denied you legal services, or if you are not satisfied with the services you have received, you should first discuss the matter with the managing attorney and try to solve the problem informally.

If, after meeting with the managing attorney, you still are not satisfied with the disposition of your matter, you may file a complaint with the Director of Dakota Plains Legal Services at the address below. The Director must respond within two weeks of receipt of your complaint. If you are not satisfied with the Director's decision, you can file your complaint with the Chairman of the Dakota Plains Legal Services Grievance Committee. A meeting with the Client Grievance Committee will be scheduled and held within thirty (30) days of receipt of your complaint. The decision of the Client Grievance Committee is final.

You are entitled to a copy of the grievance policy summarized here and should ask the Dakota Plains Legal Services Administrator or Managing Attorney for a copy along with any help you might need in pursuing your complaint. Thank you.

Thomas S. Mortland  
Executive Director  
Dakota Plains Legal Services  
P.O. Box 727  
Mission, SD 57555  
tmortland@dpls.org  
(605)856-4444  
(605)301-8060